



# 712CD

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**75<sup>th</sup> MORSS**  
**Working Group 18**

# Simulation of OSCM Concepts for HQ SACT

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Wayne Buck  
Henry Washington



# Agenda

- Background
- Thesis
- Toolbox
- Timeline
- Iteration One
  - Concept
  - Customer Expectations
  - Team
  - Information Collection
  - Approach
  - Build Cycle
  - Customer Feedback
- Iteration Two
  - Concept
  - Team
  - Approach
- Lessons Learned
- Results

# Background

- During 4QFY06, Supreme Allied Command-Transformation (SAC-T) used modeling and simulation (M&S) to support Concept Development and Experimentation (CDE)
- Problem:
  - While the Nations' adeptly handle the inherent challenges of their own support chain, they are not as familiar with the complexities of the NATO Operations Support Chain
  - The current system presents the NATO commander with a special set of challenges, in terms of flexibility and responsiveness
- Operations Support Chain Management (OSCM) is a concept for organizing the support chain when the Nations operate under NATO command
  - Effect on the Nations, and response for the NATO Commander, not well known

# Thesis

- Visualization of the complex interactions of equipment, supplies, transportation, personnel and command structures is an effective method for creating understanding, identifying problems and developing solutions.
- Simulation of a goal driven organization is a cost effective method to visualize some aspects of the problem space

# Toolbox

- The team used Extend<sup>TM</sup>, a COTS product from Imagine That!<sup>®</sup>  
(<http://www.imaginethatinc.com>)
  - Graphic tool for building discrete event and continuous simulations
  - Animation capability built-in
- Visio<sup>TM</sup> used to develop process models
- Excel<sup>TM</sup> used to analyze historical data

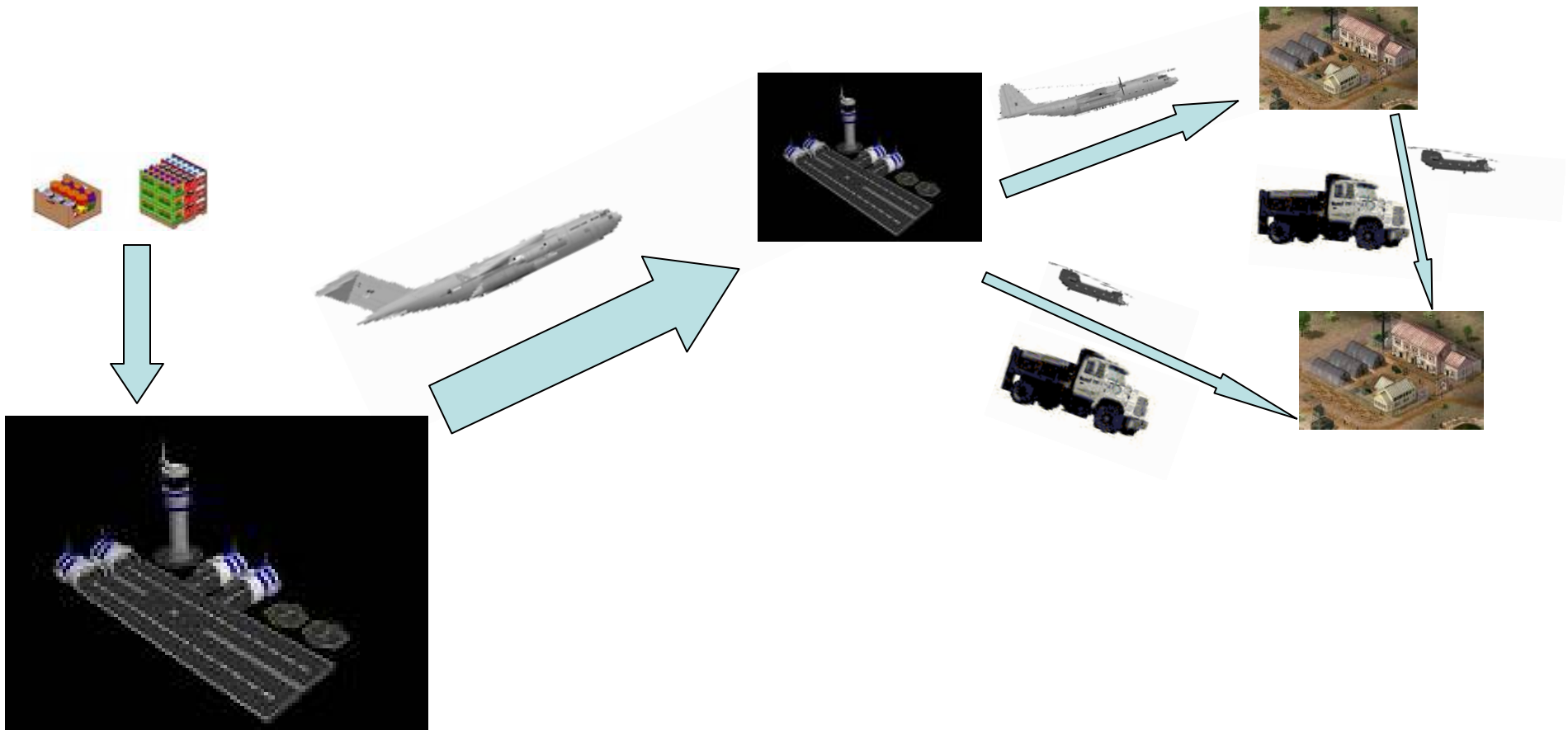
# Timeline

- Timeline was driven by the need to conduct demonstrations at high level events
- Early August – issue contract
- Mid-September - Demonstrate version 1 at NATO Industry Day
- November – discuss version 1 and 2 at Concept Development and Experimentation Conference
- December – Demonstrate version 2 at Riga Summit



# Iteration One

- August to September 2006
  - ‘As-Is’ & ‘To-Be’ approach
  - Analytical flavor
  - Important lessons learned



# Concept

- Concept for Operations Support Chain Management is immature (the reason why it needed visualization)
- Many stakeholders had differing views and perceptions of the same concept
- Two largest stakeholders are transportation and supply
- Used M&S to build a model which could be openly discussed

# Customer Expectations

- The customer did not expect a decision support system (DSS). This is being built in parallel. The DSS can use some of the ideas from the visualization
- Customer needed to investigate both transportation and supply aspects
- Customer needed something to put in front of stakeholders

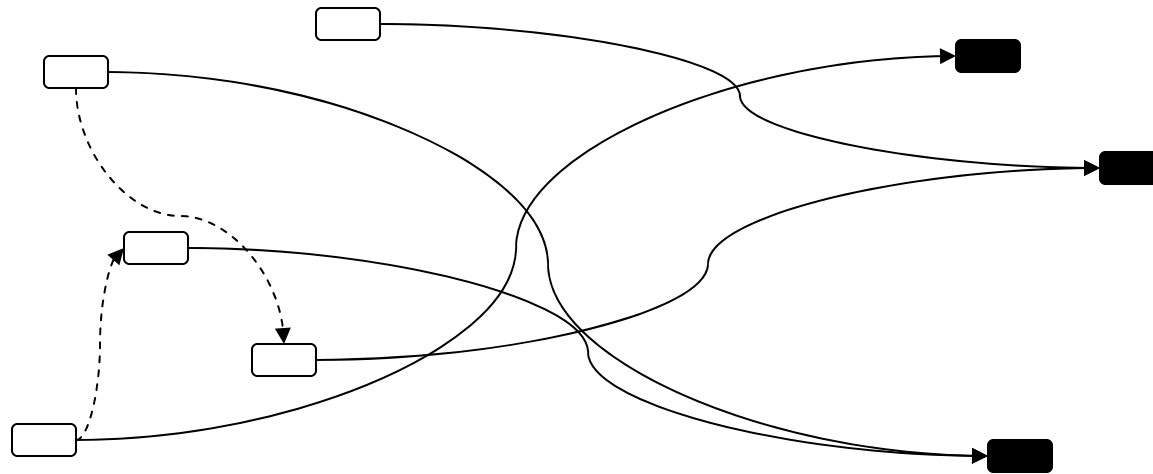
# Team

- MTS Technologies contributed a senior analyst and two simulation developers
  - Simulation built in Virginia Beach, VA
- HQ SACT provided two personnel from the M&S Coordination Section and one SME from the Movement & Transportation Branch
  - Requirements development and information collection in at HQ SACT in Norfolk as well as various NATO activities in Europe

# Information Collection

- HQ SACT provided process models for air and surface movement of supplies from TCN to ISAF theater
- HQ SACT personnel traveled to HQ in Europe to collect data on procedures, frequency of flights, aircraft fleet, trends in material movement rates
- Some examples of the information developed follow

# Information: Network Topology



- 'As-Is'  $\longrightarrow$
- 'To-Be'  $\cdots\longrightarrow$
- $T_{ij}$  Time to fly from the  $i^{\text{th}}$  APOE to the  $j^{\text{th}}$  APOD
- $T_{ij} = f(\text{distance, A/C speed})$
- Cost to move cargo is in terms of C-130 Equivalent Flight Hours, where it costs €8K/hour to fly a C-130

# Information: Aircraft Fleet

| <u>Nation</u> | <u>A/C Type</u> | <u>EFH</u> | <u>ECC</u> | <u>NNP</u> | <u>Capacity (KG)</u> | <u>Speed (KM/HR)</u> | <u>Unload Time (MIN)</u> |  |
|---------------|-----------------|------------|------------|------------|----------------------|----------------------|--------------------------|--|
| All           | C-130           | 1          | 1.0        | 5          | 22,800               | 546                  | 90                       |  |
| Norway        | Falcon 20       | 0.98       | 0.3        | 1          | 6,500                | 871                  |                          |  |
| UK            | Bae-146         | 0.55       | 0.8        | 4          | 18,000               | 907                  | 180                      |  |
|               | C-17            | 7.1        | 3.4        | 17         | 76,650               | 796                  | 135                      |  |
| Belgium       | A-310           | 1.9        | 2.4        | 12         | 54,200               | 874                  | 180                      |  |
| Germany       | A-310           | 1.9        | 2.4        | 12         | 54,200               | 874                  | 180                      |  |
| France        | C-160           | 0.75       | 1.0        | 5.0        | 22,000               | 513                  | 90                       |  |
| Denmark       |                 |            |            |            |                      |                      |                          |  |
| Switzerland   |                 |            |            |            |                      |                      |                          |  |
| Estonia       |                 |            |            |            |                      |                      |                          |  |
| Hungary       |                 |            |            |            |                      |                      |                          |  |
| Hungary       |                 |            |            |            |                      |                      |                          |  |
| Slovakia      |                 |            |            |            |                      |                      |                          |  |
| Romania       |                 |            |            |            |                      |                      |                          |  |
| Portugal      |                 |            |            |            |                      |                      |                          |  |
| Latvia        |                 |            |            |            |                      |                      |                          |  |
| Slovenia      |                 |            |            |            |                      |                      |                          |  |
| Sweden        |                 |            |            |            |                      |                      |                          |  |

EFH: Equivalent Flight Hours-Cost Conversion

ECC: Equivalent Carrying Capacity-Lift Conversion

NNP: Number of Normalized Pallets-Study Specific

# Information: Material Movement Rates

| <u>Nation</u> | <u>Ratio to UK</u> | <u>Apr</u> | <u>May</u> | <u>June</u> | <u>Jul</u> | <u>Aug</u> | <u>Total</u> | <u>Min</u> | <u>Avg</u> | <u>Max</u> |
|---------------|--------------------|------------|------------|-------------|------------|------------|--------------|------------|------------|------------|
| UK            | 1.00               | 127,461    | 202,857    | 95,780      | 130,566    | 158,511    | 715,174      | 95,780     | 143,035    | 202,857    |
| Belgium       | 0.12               | 15,295     | 24,343     | 11,494      | 15,668     | 19,021     | 85,821       | 11,494     | 17,164     | 24,343     |
| Netherlands   | 0.25               | 31,865     | 50,714     | 23,945      | 32,642     | 39,628     | 178,794      | 23,945     | 35,759     | 50,714     |
| Germany       | 0.40               | 50,984     | 81,143     | 38,312      | 52,226     | 63,404     | 286,070      | 38,312     | 57,214     | 81,143     |
| Norway        | 0.30               | 38,238     | 60,857     | 28,734      | 39,170     | 47,553     | 214,552      | 28,734     | 42,910     | 60,857     |
| Estonia       | 0.05               | 6,373      | 10,143     | 4,789       | 6,528      | 7,926      | 35,759       | 4,789      | 7,152      | 10,143     |
| Hungary       | 0.30               | 38,238     | 60,857     | 28,734      | 39,170     | 47,553     | 214,552      | 28,734     | 42,910     | 60,857     |
| Slovakia      | 0.09               | 11,471     | 18,257     | 8,620       | 11,751     | 14,266     | 64,366       | 8,620      | 12,873     | 18,257     |
| Romania       | 0.40               | 50,984     | 81,143     | 38,312      | 52,226     | 63,404     | 286,070      | 38,312     | 57,214     | 81,143     |
| Switzerland   | 0.20               | 25,492     | 40,571     | 19,156      | 26,113     | 31,702     | 143,035      | 19,156     | 28,607     | 40,571     |
| Portugal      | 0.20               | 25,492     | 40,571     | 19,156      | 26,113     | 31,702     | 143,035      | 19,156     | 28,607     | 40,571     |
| Latvia        | 0.09               | 11,471     | 18,257     | 8,620       | 11,751     | 14,266     | 64,366       | 8,620      | 12,873     | 18,257     |
| Slovenia      | 0.09               | 11,471     | 18,257     | 8,620       | 11,751     | 14,266     | 64,366       | 8,620      | 12,873     | 18,257     |
| Sweden        | 0.20               | 25,492     | 40,571     | 19,156      | 26,113     | 31,702     | 143,035      | 19,156     | 28,607     | 40,571     |
| Denmark       | 0.15               | 19,119     | 30,429     | 14,367      | 19,585     | 23,777     | 107,276      | 14,367     | 21,455     | 30,429     |



# Approach

- Planned approach:
  - Use support of the ISAF commander as a model for future operations
    - Develop a discrete event simulation to visualize choices made by the Troop Contributing Nations (TCN)
  - TCN behavior driven by the need to move a variable amount of material:
    - Satisfy the requirement (e.g., KG/month)
    - At the lowest cost
  - Explore effect of OSCM by presenting TCN with additional choice for moving material
    - Cost sharing added to the 'To-Be' system

# Top-Level View

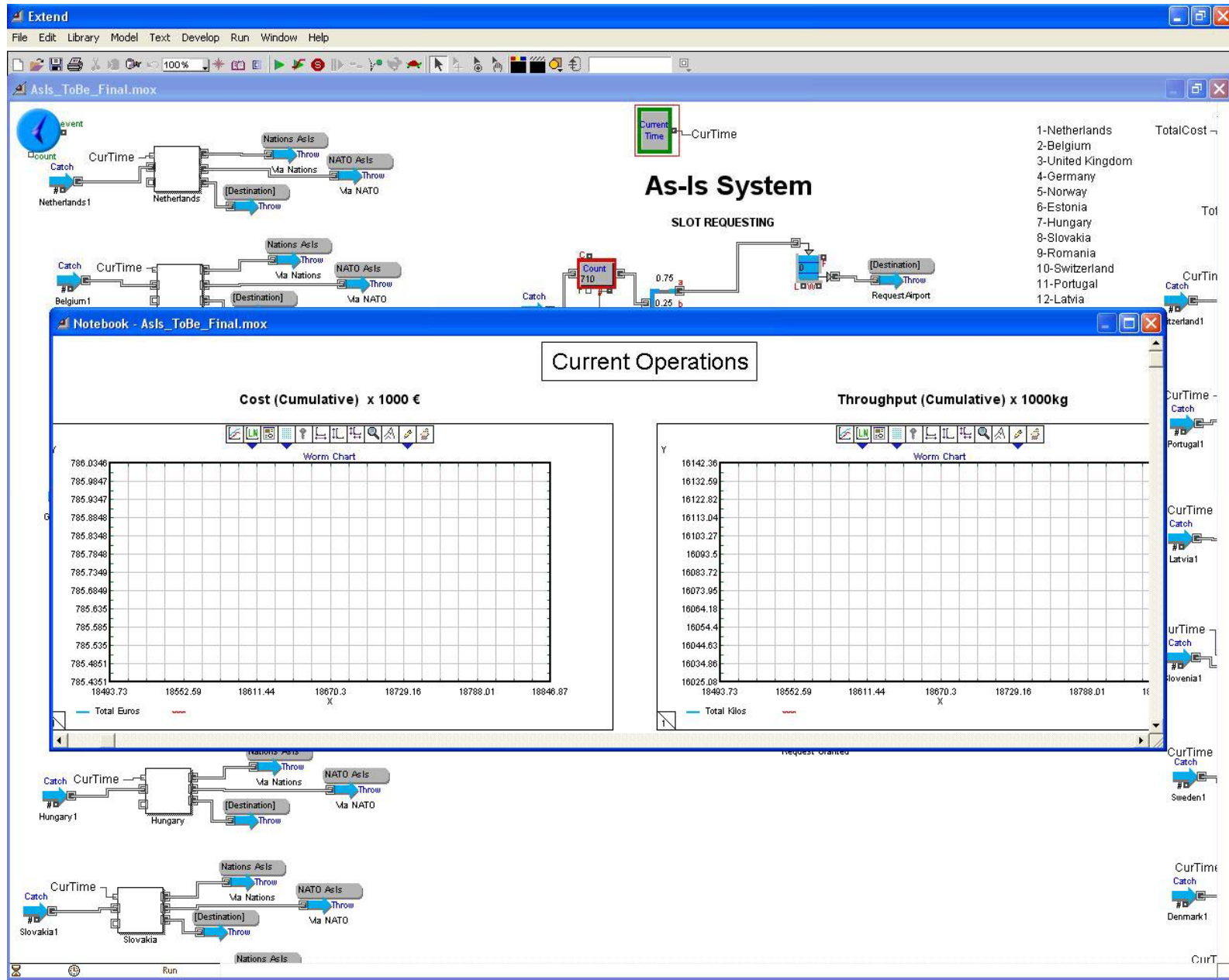
- **Step 1 ('As-Is' & 'To-Be')**: Each week, each TCN has to move a quantity of sustainment material from the Nation to Afghanistan
- **Step 2 ('As-Is' & 'To-Be')**: The number of pallets required to move the sustainment material is calculated
- **Step 3 ('As-Is')**: The TCN either uses its own A/C to move the sustainment material, or it uses the NATO ISAF Airbridge; ***with the choice depending on satisfying the delivery date at the lowest cost***
- **Step 3 ('To-Be')**: TCN choices are now: own A/C, NATO ISAF Airbridge, cost sharing program
- **Step 4 ('As-Is')**: Slot Request Form (SRF) submitted as needed, pallets batched with A/C, flight completed, A/C unloaded & serviced, A/C returns to Nation
- **Step 4 ('To-Be')**: SRF submitted as needed, *pallets moving via cost sharing program move to ConsolidationAPOD*, pallets batched with A/C, flight completed, A/C unloaded & serviced, A/C returns to Nation

[Backup Slides](#)

# Build Cycle

| Function Point        | Build Cycle 1                            | Build Cycle 2                             | Build Cycle 3                                     |
|-----------------------|--|---|---|
| <u>Flights</u>        | Generate A/C & Pallets                   | Model Nations flow                        | Model OSCM ATARES flow                            |
|                       | Batching A/C & Pallets                   | Model ISAF Airbridge flow                 |   |
|                       | Flying and unbatching                    |   |   |
| <u>A/C Fleet</u>      | Create resources                         | Calculate flight times                    | Calculate % capacity used                         |
|                       | Identify initial attributes              |   | Calculate % capacity available                    |
| <u>Network</u>        |  | ID Nodes                                  | List APOE/APOD pairs                              |
|                       |  | ID Edges                                  | Add ISAF Airbridge pairs                          |
|                       |  | Cost = f(length, A/C speed)               | Intra-NATO pairs for OSCM ATARES                  |
| <u>Metrics</u>        | Cost to carry: Euros & EFH               | Design Visuals                            | Implement rough                                   |
|                       | Delivery time                            | Choose graphs                             | Test for execution speed                          |
|                       | Throughput                               | Set variable windows                      |   |
|                       | Capacity utilization                     |   |   |
| <u>TCN:SRF</u>        | Stub distributions:                      | Distribution for Yij                      | Global visibility for excess capacity on Yij      |
|                       | # SRF/TCN/Unit time                      | Yij = #SRF from ith TCN to jth APOD       |   |
|                       | # SRF/TCN/Via AMCC/Unit time             |   |   |
| <u>APOD</u>           | Reflect generic process                  | A/C queue on taxi-way                     | Holding tank releases A/C (FIFO queue) to APOD    |
|                       |  | Unload time = f(#pallets/AC type)         | Unload, service A/C, then release                 |
|                       |  | Scale unload process                      |   |
| <u>Pallet Demand</u>  | Characterize 'Pallet'                    | X~TRI (L, M, H)                           | X~Normal (mu, theta) (iff data analysis supports) |
|                       | Characterize typical load/AC             | Where X is pallet demand                  |   |
|                       | Characterize demand (#Pallets/Unit time) |   |   |
| <u>Business Rules</u> | As-Is': TCN A/C -or- NATO ISAF           | To-Be': TCN A/C, NATO ISAF or OSCM ATARES | Model behavior matches historical data            |
|                       |  | Submit SRF via AMCC                       | Implementation speed                              |
|                       |  | Choose APOD                               |   |

# Results

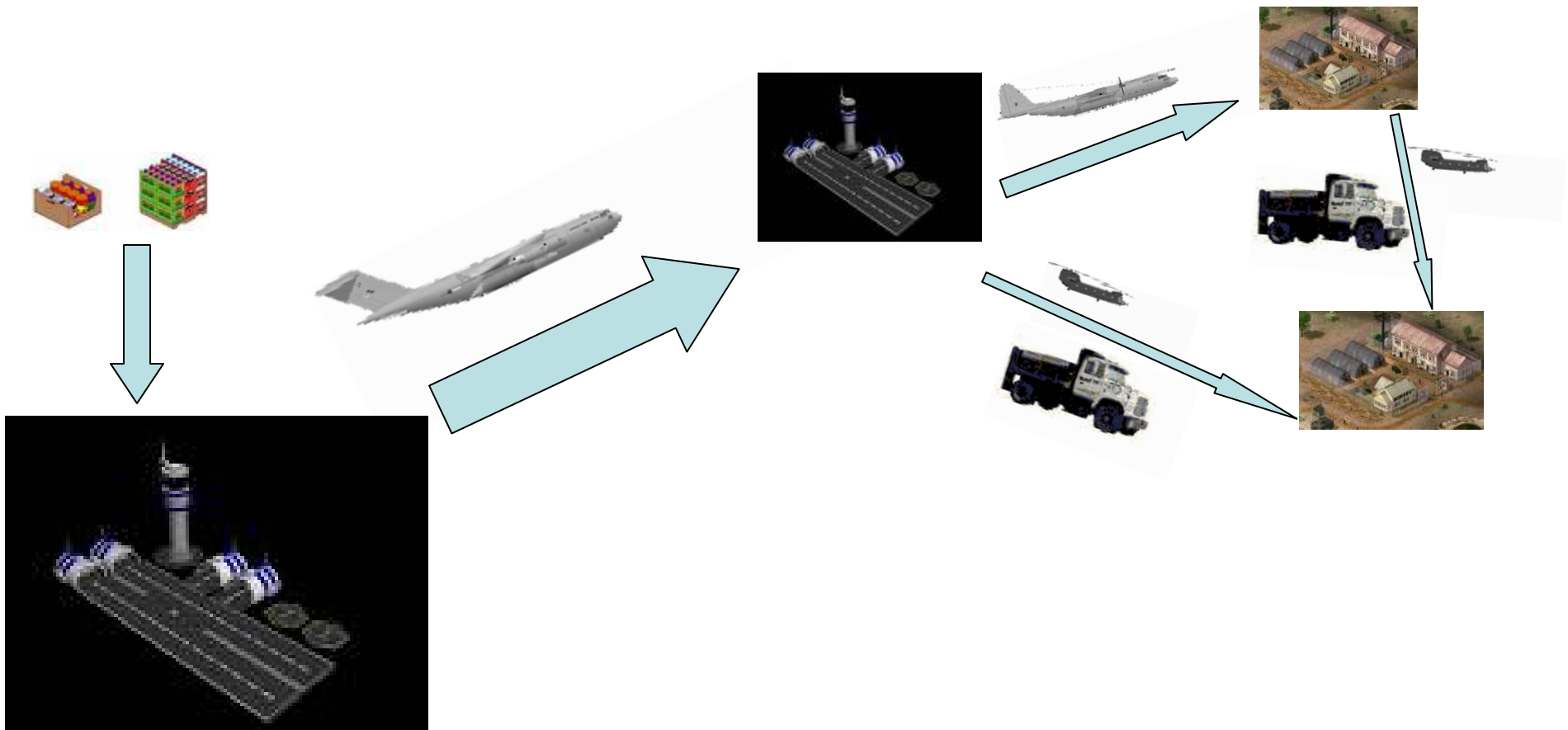


# Customer Feedback

- Underlying analysis is good
- Dashboard has limited utility
- Doesn't help us 'see' the problem space
- Customer relied on only one transportation SME to instruct simulationists and was surprised that supply aspects were not present in the simulation.
- What about:
  - Deploy/sustain/re-deploy sequence?
  - Intra-theater movement
  - Sustainment is good, but what about an operational plan?

# Iteration Two

- September-October 2006
  - Focus on Riga Summit
  - Operational scenario
  - Animate System Behavior



# Concept

- Although the concept had not matured the manner in which the concept developers looked at the problem had changed.
- The first iteration forced the concept developers to be much more inclusive in their thinking

# Team

- Same group as in iteration one
- Addition of supply SME from the Integrated Logistics Branch; slated to present the model at Riga



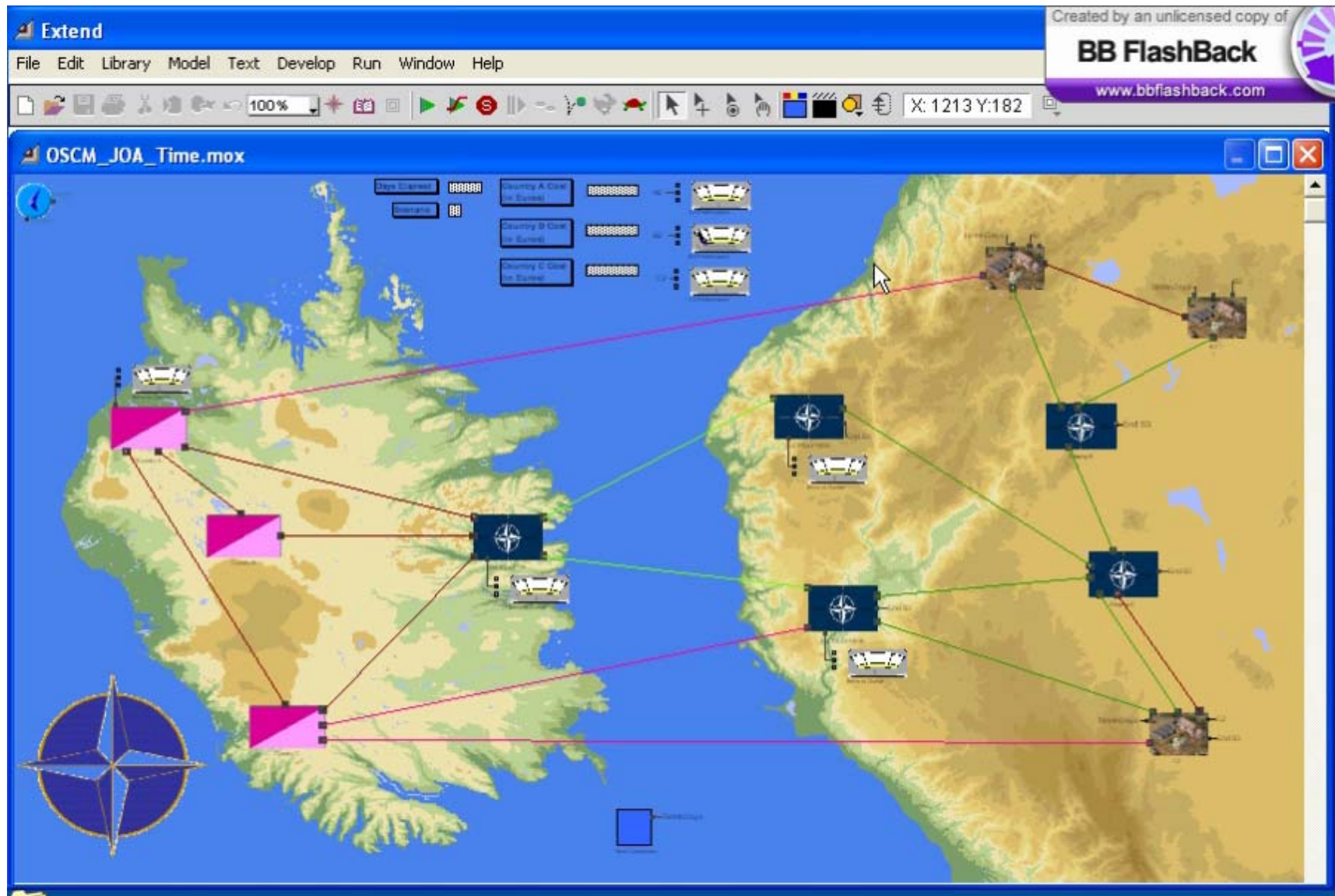
# Approach

- SAC-T provides an operational scenario with multiple phases:
  - Deploy from TCN to theater
  - Sustain for multi-day period
  - Shift mechanized force from south to north of operating area
- Leverage experience from iteration one to create goal driven entities
- Focus of movement path shifts from inter-theater air to intra-theater ground as the scenario progresses
- Metrics emphasize utility of OSCM in meeting NATO commander's goals for re-deployment of forces
  - Difference between relying on TCN logistic capability and having the means to directly influence the movement
  - Trading readiness (i.e., DOS on-hand) for reduced re-deployment time
- Animation of system behavior critical for starting dialogs at Riga summit

# Lessons Learned

- Compressed schedule forced team to concentrate on key elements of the problem space; proved to be beneficial in development cycle
- Stochastic approach driven by obstacles to gathering data; allowed for UNCLASS approach, customer able to easily adjust parameters to match actual data
- Visualization critical for conveying complex ideas across a multi-nation coalition

# Results



# Results

- Customer is pleased with results and expects to do more iterations
- Customer now wants to use the simulation as a DSS. It was explained to the customer early on that this would not be a good idea, especially as the customer is having a DSS built in parallel.
- Expectation management is a key aspect of this work.

# Backup Slides

# Random Variables and Conversion Factors

- Pallet Weight (PW)  $\sim$  TRI (2955, 3636, 4545) (KG)
  - For this study, a C-130 carries a maximum of five (5) of our normalized pallets
- During the  $m^{\text{th}}$  week, the  $i^{\text{th}}$  TCN must move an amount of sustainment cargo.
  - $\text{BPOS}_{im} \sim \text{TRI} (\text{Low}, \text{Avg.}, \text{High}) (\text{KG})$
- Pallets to Move (PTM) =  $\text{BPOS}_{im} / \text{PW}$
- $\text{EFH} = (\# \text{TCN}_i \text{ Pallets} / \text{AC}_k \text{ Capacity}) * (\text{Flight Time}) * (\text{Conversion Factor})$ 
  - Capacity, Flight Time, Conversion Factor are specific to  $\text{AC}_k$
  - Operating cost of a C-130 is £8,000/hour, or €11,886, at the current exchange rate
- TCN aircraft fleet is not constrained, but some Nations may have to lease AC
  - TCN\_Owns is the probability that the Nation doesn't have to lease an aircraft:  $\text{TCN\_Owns} \sim \text{Binomial} (p=x)$ , where  $x$  varies by Nation
  - Each time a TCN elects to fly its own cargo, TCN\_Owns is checked
  - If the Nation has to lease, then its cost is incremented by €35K (i.e., the cost to lease an IL-76), plus the operating cost for that particular flight

[Return to Brief](#)

# Behavior Sequence: 'As-Is'

- Poisson fires, initiating action by TCN
  - $\lambda = 1/\text{week}$
- Calculate PTM
- PTM (DIV) Capacity  $AC_k = \# \text{ SRF}$  (i.e., Nation will fly the cargo)
  - $AC_k$  is the largest plane in the TCN's fleet
  - Check TCN\_Owns
- PTM (MOD) Capacity  $AC_k = \# \text{ Pallets to move on:}$ 
  - Nations' AC (Additional SRF)
  - NATO ISAF Airbridge (at €3/KG)

}

- Respect TOD
  - Minimize Cost

[Return to Brief](#)

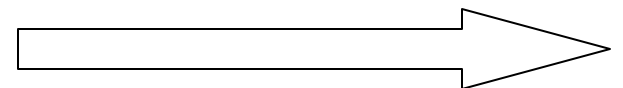
# Behavior Sequence: 'To-Be'

- Poisson fires, initiating action by TCN
  - $\lambda = 1/\text{week}$
- Calculate PTM
- PTM (DIV) Capacity  $AC_k = \# \text{ SRF}$  (i.e., Nation will fly the cargo)
  - $AC_k$  is the largest plane in the TCN's fleet
  - Check TCN\_Owns
- PTM (MOD) Capacity  $AC_k = \# \text{ Pallets to move on:}$ 
  - Nations' AC (Additional SRF)
  - NATO ISAF Airbridge (at €3/KG)
  - Cost sharing program

[Return to Brief](#)

-Respect TOD  
-Minimize Cost

More on the Cost Sharing Decision





# 'To-Be': Cost Sharing Decision

- First decide to fly (gain EFH Credits) or ride (accumulate EFH Debits)
- ToFly
  - Let  $Y = \text{Capacity } AC_k$
  - Let  $X = \text{PTM (MOD) Capacity } AC_k$
  - IF  $.5Y < X < Y$  THEN ToFly  $\sim$  Bernoulli ( $p=0.5$ ) *Where success means Nation will fly*
- To Ride
  - Is there an ISAF member with sufficient excess capacity, going to the same APOD?
  - Will my TOD be respected?
- Fallback: if ToRide and ISAF Airbridge are infeasible, then Nations' default is ToFly

[Return to Brief](#)